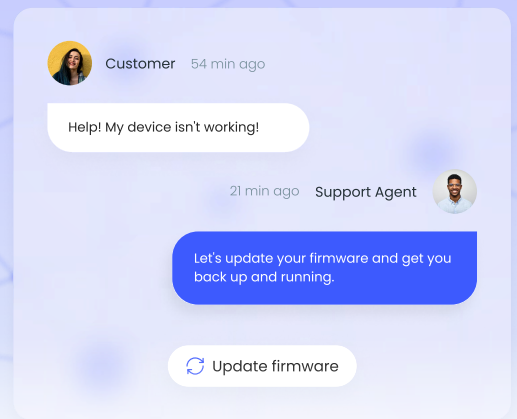# XYTE

Xyte for Dealers and Systems Integrators

Deliver better, faster customer support from anywhere

Customer · 54 min ago
Help! My device isn't working!
21 min ago · Support Agent
Let's update your firmware and get you back up and running.
↻ Update firmware

In the age of integrated cloud-based solutions, managed service providers and system integrators are seeking a simple, unified platform from which to service hardware and devices made by a variety of manufacturers.

Elevate your services with Xyte

Xyte Device Cloud offers a means to **grow and evolve your business, optimize operations, serve multiple customers, and create new revenue streams.**

Support multiple customers in one aggregated view
Easily scale your support services with an aggregated view of all customers and devices from multiple OEMs.

Streamline device operations
Full visibility into your customers' devices at any location with multiple viewing options (map view, list, grid).

Improve operational efficiency with lower truck rolls
Rapidly investigate and resolve tickets remotely, communicating with customers through the cloud.

Develop recurring revenue streams
Offer a wider range of solutions with OEMs' product catalogs bundled with your value-added services.

Offer customers their own unified monitoring platform
Enable your customers to access their devices from anywhere in the world through a single pane of glass.

> "Thanks to Xyte's compatibility with various manufacturers and its device monitoring capabilities, we can efficiently monitor and manage our clients and highly improve the quality of our services."
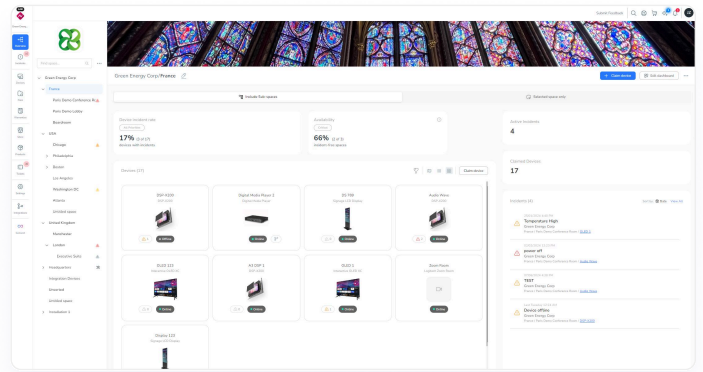>
> Neil Carroll
> Solution Architect, Rebar Systems

Trusted by Leading Audio-Video Brands

legrand · Symetrix · PLANAR · avocor · WyreStorm · BLUESOUND PROFESSIONAL · Solutions

Full visibility, control, and collaboration for your customers' connected devices in one unified platform
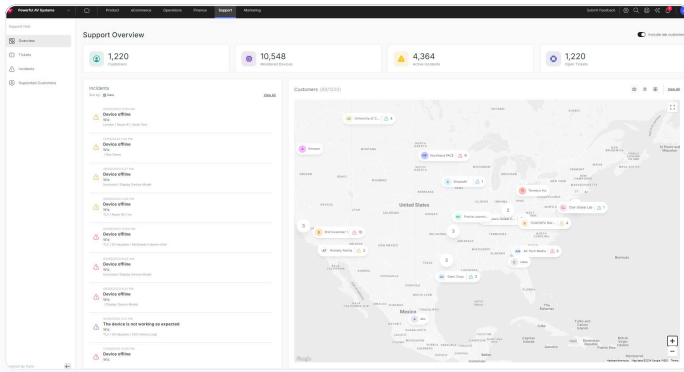
Dealer Portal

Customer Portal

Why Xyte?

✓ **Single Pane of Glass**

Support multiple customers and unlimited devices from multiple brands through a single, unified cloud platform.

✓ **Zoom and Teams Rooms**

Easily monitor customers' Unified Communications (UC) setups and rooms through the cloud.

✓ **Proactive Monitoring**

Receive push notifications whenever issues arise to resolve problems quickly.

✓ **Enterprise-Grade Security: A Platform You Can Trust**

Built with the highest security and privacy standards to fit your enterprise customers.

Working With Xyte

Manufacturers Integrated with Xyte
Including:

avocor   MIDDLE ATLANTIC.   ◉Symetrix   BLUESOUND PROFESSIONAL   WyreStorm   PLANAR   BOSE

Software Cloud to Xyte Cloud
Including:

Crestron XiO CLOUD™   Teams   zoomrooms   Q-SYS REFLECT

Custom Cloud-Connected Modules

Connect all native and cloud-based devices and build custom drivers and modules to connect non-native devices.

1

Purchase Support Seats

Includes access to multiple brands & multiple customer tenants

OR

2

Build a Complete Integrator/Dealer Cloud

Single pane of glass for customers + unified dashboard for your team
app.xyte.io/DealerName

Get Started Today

XYTE www.xyte.io